

MISTRAL - CARE AND MAINTENANCE ADVICE

BY KARONIA

MISTRAL by Karonia worksurfaces are easy to clean and maintain. By following the simple care instructions the beauty of your worktops can be preserved and your kitchen will retain that 'just installed' look throughout its life.

Karonia Care and Maintenance Kit

This kit is designed to compliment your normal everyday cleaning products so that you have everything you need to live with MISTRAL by Karonia.

The Kit Contains:

Plastic Carry Case, 2 No. Multi-Purpose Cloths, Ergonomic Hand Sanding Block, 2 No. Abrasive Paper (P320), 3 No. Abrasive Paper (P400), 3 No. Abrasive Paper (P600), Abrasive Finishing Pad, Countertop Magic (414ml).

Routine Cleaning

Here are the steps you need to take to keep your MISTRAL worksurfaces in pristine condition:

To clean the worksurfaces warm soapy water will be sufficient for the majority of general cleaning tasks. For minor stains a general household cleaner such as Cif powercream will help to lift the stain from the surface.

After cleaning the worksurface must be thoroughly dried.

Any cleaning of the worksurface should be followed by the application of Countertop Magic which will help to retain the surface lustre as well as increase its resistance to general wear and scuff marks.

The Countertop Magic should be applied to the surface using one of the multi-purpose cloths, left for 5 minutes, and then the cloth can be used to buff the surface to a finish.

It is recommended that you apply Countertop Magic daily for the first week after installation and then on a weekly basis following this initial period.

Recommendations of Use

To get the best out of your MISTRAL worksurfaces ensure that you adhere to the following care guidelines:

Never put hot pans, especially those made of cast iron, directly onto your Mistral worktops because, as with all worktop materials, the intense heat can damage the surface.

Always use a hot pad or trivet (with rubber feet) under hot pans and other items such as oven trays.

Ensure that pans do not overhang the edge of the hob as the reflection of the heat onto the surface can cause scorching. Please take special note of this when using gas wok burners.

Avoid sliding hard objects across the surface, particularly those with unglazed ceramic bases as ceramic is extremely hard and likely to scratch the surface.

Tip: use the abrasive paper to smooth the underside of unglazed mugs.

Do not cut directly onto your Mistral surface, use a cutting board/worktop saver.

While MISTRAL surfaces are non-porous, it is still recommended that any spills are wiped up as soon as they occur. Any spills can always be removed but the longer they are left, the less simple the method.

Avoid exposing your Mistral surface to strong chemicals such as paint removers and oven cleaners. Any spills should be immediately cleared up with lots of soapy water to ensure that no damage occurs.

Replenishing Your Worksurfaces

Similar to other worksurface materials, general wear and scuff marks will appear on your Mistral surfaces over time. However, one of the outstanding features of Mistral is that it can be replenished with ease.

Simply place the abrasive pad onto the ergonomic hand sanding pad and with light, even pressure rub the whole of the surface.

Ensure that you do so with small, circular motions in a clockwise direction.

To aid in maintaining a uniform finish, the overall pattern of sanding should be first working from front to back, covering all the worksurface, and then do the same working in a right to left pattern.

Scratch Removal

If your surface has been marked or scratched to a degree that means they are not removed by replenishing the surface you will need to go through the following instructions.

ALWAYS TRY TO USE THE LEAST ABRASIVE METHOD FIRST! (Use table below for reference):

	Matte Finish	Satin Finish
Most Abrasive	320 grit	320 grit
	400 grit	400 grit
		600 grit
Least Abrasive	Abrasive Pad	Abrasive Pad

Simply place the relevant abrasive paper or pad onto the ergonomic hand sanding pad and with moderate, even pressure rub the area of the scratch.

When using the abrasive papers always work in small clockwise circular motions in an overall clockwise circular pattern.

Be sure to continually wipe the area with one of the cloths provided to ensure that dust is removed as it can hamper the process. Also make sure that dust does not build up on the paper itself.

Once the scratch has been removed slowly feather out the area with the next lowest abrasive paper or pad and continue to do so until you get to the abrasive pad.

Higher Level Finishes

Mistral worksurfaces can be finished to levels that are higher than the recommended matte and satin finishes. If it is the case that your installer has finished your worksurfaces to a high gloss level for example, you will need to find out the grade of abrasive pad used. This information should be on your product warranty form.

Surfaces with a higher level of finish will show general wear and scuff marks more readily than those finished at the recommended matte and satin levels.

PLEASE NOTE: Dark colours will show general wear and scuff marks more readily than lighter colours.

Product Repair

Another great benefit of MISTRAL worksurfaces is that in the rare case that you accidentally damage your worksurface, it is possible to repair it by using another piece of MISTRAL material. In this event please contact your installer who should be able to perform this process and restore your worktops.

To see our MISTRAL Care and Maintenance video or to check for updates please visit:
www.karonia.com